



Fast Air Ltd

80 Hangar Line Road - Protocol Response to COVID-19

To All Fast Air Clients:

Our operations have changed to comply with the recommendations established by Provincial Government Public Health and Transport Canada. In addition, we have implemented our own protocols to ensure everyone is safe. Below is a list of some of the things you can expect when you visit Fast Air:

- The front door may be locked. Social distancing markers are on the ground. If the door is not locked, you may enter while respecting social distancing protocols. If the door is locked, a Host will let you in as soon as possible. While you are waiting, please review the signage on the door regarding our COVID-19 protocols. Our Host will have full PPE on and will give you a brief explanation of what you will be required to do.
- Smoking is not allowed near any of the entrances/exits to any of our buildings.
- **Upon entering the facility:**
 - You may be required to wear a face mask when in our facility
 - You will be required to wear a face mask on the aircraft.
 - Sanitize your hands – available throughout Fast Air facilities.
 - Please adhere to the social distancing markings on the floors
 - Drop your luggage on to the cart provided.
 - At the front counter, complete the Transport Canada questionnaire.
 - Register with the Customer Service Agent at the reception desk. Your temperature may be taken at this time. If you have any symptoms of COVID-19, you will be denied boarding.
- **Our Facilities**
 - Coffee and snack stations have been removed to limit the transmission of infection.
 - The lounge and restrooms are cleaned and sanitized prior to your arrival.
 - The aircraft is cleaned and sanitized prior to you boarding.
 - Common touched surfaces in the buildings are cleaned several times per day.
- **The Flight:**
 - During the charter, the crew will wear a mask. Gloves and masks are available should a passenger become ill during the flight.
 - Air crew will remain with the aircraft and not enter an airport unless necessary.

You are welcome to contact us with any questions or concerns – 204-982-7240 or info@flyfastair.com

Thank you for your patience as we navigate this situation together. The safety of everyone utilizing our facilities and services remains at the forefront of our distinguished client experience.

Regards,

Anthony Dyck
General Manager